

# Business policy

## Quality, environmental, and occupational safety

With our location in Wildon/STMK we are economically successful and belong to the leading companies in the plastics processing industry. Our production range includes the following product groups:

- Automotive parts
- Technical parts
- Packaging parts

With this variety of products, we serve renowned manufacturers in a wide range of industries throughout Europe. Our economic success is based on ongoing cost control which is the prerequisite for further technological and qualitative development to meet customer requirements and expectations. The increase of customer satisfaction, **active protection of the environment**, economic success as well as safety at work at our company is a central component of our daily actions. We are therefore guided by the following principles in all processes, workflows, and decisions as well as in individual behaviour:

We see the economical and careful use of the resources entrusted to us as a mandate from the general public. Promoting environmental awareness in the company is a matter of concern to us. When selecting and disposing of raw materials and equipment, we pay special attention to occupational safety and environmental protection. In addition, we strive to use resources efficiently, safely, and sparingly in all our activities and are **committed to complying with legal and official rules and regulations as well as a wide variety of customer requirements**.

### **1. Motivation, communication and promotion of quality, environmental protection, and occupational safety**

The management actively supports and requires all employees to comply with the Business policy "Quality, environmental, and occupational safety" as well as to observe all regulations and instructions, legal obligations, and all other valid requirements, in particular compliance with safety regulations.

We promote compliance through motivation, information, awareness raising and qualification/training. We maintain an open dialogue on all quality, environmental, and occupational safety issues at all levels. This also includes the continuous and complete information of employees about the company's policy, strategy, goals, and results. We encourage all employees to report unsafe and unhealthy working conditions.

### **2. Responsibility for quality, environmental protection, and occupational safety at all levels**

The responsibility starts with our management by establishing the Business policy "Quality, environmental, and occupational safety" as a framework for defining and evaluating the environment-related objectives. However, quality, environmental protection and occupational safety are essential responsibilities of every employee and every manager. Our thoughts and actions must be customer-oriented; the requirements and wishes of our customers have the highest priority. We understand customers to be internal and external customers, including authorities, interest groups, the environment, and the public. **We are committed to the legal requirements and the various customer requirements.**

### **3. Prevention in quality, environmental protection, occupational safety, and health protection**

Preventive measures should help us ensure the quality level and the protection of the environment and the employees. The workplaces must be designed, and the work equipment used in such a way that quality is produced, the environment is not polluted more than absolutely necessary, and the health of all employees is protected.

#### **4. Continuous improvement**

Continuous improvement using the best available technology in an economically justifiable manner is realised as the path to defect-free, environmentally sound, and occupationally safe products, processes, and services within the scope of zero-defect strategy. Quality, environmental, and occupational safety aspects are already considered during the planning and development of new products and equipment in close cooperation with all partners and customers of the company. With this in mind, we regularly review our management system as well as specifications and their compliance. We take measures if potentials exist, or goals could not be met.

Suppliers are partners that we actively involve in our activities. Suppliers are selected according to precisely defined criteria. Deliveries are evaluated according to internal guidelines agreed with our suppliers. The result is communicated to the suppliers at least once a year.

#### **5. Resource conservation**

We use resources as sparingly as possible and minimise environmental impacts arising from our production within the scope of our possibilities. Impacts on costs, quality, the environment, and occupational safety are monitored and evaluated.

#### **6. Contingency management and hazard prevention**

Our contingency and hazard prevention plans help minimise the disruptive effects and risks on customers, employees, and the environment. Through informed and trained employees, we avoid incidents and contingencies or keep them to a minimum. Our contractors and service providers undertake to comply with the relevant quality and occupational safety guidelines, environmental standards, and laws as well as our specifications on our premises.

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